

North Star Therapy Privacy Policy

Effective Date: January 2025

At North Star Therapy, we are committed to protecting and respecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information when you visit our website, <https://therapyintampa.com/> (the "Site").

By using the Site, you consent to the practices described in this policy.

1. Information We Collect

We collect information from you in the following ways:

****Personal Information**:** When you contact us, schedule an appointment, or inquire about our services, we may collect personal information such as your name, email address, phone number, and other relevant details.

****Non-Personal Information**:** We may collect non-personal information through automated tools like cookies, log files, and web analytics services. This may include your IP address, browser type, device type, and browsing behavior on the Site.

2. How We Use Your Information

We may use the information we collect from you for the following purposes:

- To respond to your inquiries and provide information about our services
- To schedule appointments and communicate with you about your therapy sessions
- To improve the functionality and user experience of the Site
- To send you relevant updates, newsletters, or promotional content if you have opted in to receive such communications
- To comply with legal and regulatory requirements

3. Sharing Your Information

We do not sell, rent, or trade your personal information. However, we may share your information in the following limited circumstances:

- With third-party service providers who assist us in operating the Site or providing services (e.g., email marketing services, scheduling software). These providers are obligated to keep your information confidential.
- When required by law, such as in response to a subpoena or to protect our rights, property, or safety.

4. Cookies and Tracking Technologies

The Site may use cookies and similar tracking technologies to enhance user experience, analyze trends, and administer the website. Cookies are small text files placed on your device that allow us to recognize your browser and capture certain information. You can manage your cookie preferences through your browser settings, though disabling cookies may affect your ability to use some features of the Site.

5. Data Security

We implement reasonable administrative, technical, and physical measures to protect your personal information from unauthorized access, use, or disclosure. However, please note that no security measures are entirely foolproof, and we cannot guarantee the absolute security of your information.

6. Third-Party Links

Our Site may contain links to third-party websites for your convenience. Please note that these third-party sites are not under our control, and we are not responsible for their privacy practices. We encourage you to review the privacy policies of any third-party sites you visit.

7. Your Choices

You have the right to access, correct, or delete the personal information we have collected from you. If you wish to update or delete your information, or if you no longer wish to receive marketing communications from us, please contact us using the contact information provided below.

8. Children's Privacy

The Site is not intended for children under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have

collected personal information from a child under 13, we will take steps to delete that information.

9. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. Any changes will be posted on this page with an updated effective date. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

North Star Therapy

813-520-9991

kelseygalen@therapyintampa.com

1000 N Ashley Dr Suite 512

Tampa, FL 33602

By using our Site, you acknowledge that you have read and understood this Privacy Policy.